

Technical requirements for SYMFONI

Last updated 03.09.2015

SYMFONI intends to support the most recent versions of the most common web browsers. Browsers are continuously modified and upgraded, thus there is always a chance that a new version of a browser will introduce new features or bugs that will affect your user experience in SYMFONI in some way or another. Work-arounds or alternatives may or may not be available at the time. The situation will remain so until a new version of the browser is released or SYMFONI is updated to support the feature or work around the limitation. In a situation with critical errors, you might be required to downgrade your browser or use another browser to be able to continue to use SYMFONI.

We always work hard to give you a great user experience with SYMFONI, but there is no guarantee that the features always will work as designed in a specific browser or version. Before rolling out SYMFONI to a large organization, we always recommend testing the solution in popular browsers, operating systems and configurations for your users.

Below is an overview of requirements for SYMFONI platforms:

	Required	Recommended	Tested	Known to work	Not supported
Runtime environment (user's PC)	Java <small>Required for one of the options of File Connector</small>	Java, version 8 <small>Required for one of the options of File Connector</small>			
Connectivity (user's PC)	A working network connection to the server site (internet).				
Operating system	Windows or OSX	Microsoft Windows 7	Windows 8.1	Apple OSX 10.7 and higher Windows 10	
Browser	yes	Google Chrome, version 42 and higher	Internet explorer version 10 and higher Firefox 40.0	Safari <small>(with OSX 10.7 +)</small> Edge <small>(some minor lacks)</small>	IE versions prior to 9 and other older browsers and versions
Multi-user environment			Citrix <small>(need to be tested in the customers environment to ensure that there are no unacceptable constraints)</small>	Terminal server <small>(need to be tested in the customers environment to ensure that there are no unacceptable constraints)</small>	other

Known limitations at the time of publish of this document:

- Safari does not support Dropzone in browser.
- Chrome does not support drag'n drop of emails to Dropzone in browser.
- Edge does not support PDF preview.